

Notice of Security Incident

People Inc. is committed to protecting the privacy and security of the information in our care. Regrettably, we recently had a cybersecurity incident that involved some of that information. This notice explains the incident, measures we have taken, and some steps you may consider taking in response.

People Inc. experienced a ransomware incident on March 6, 2023 that affected its internal computer systems. People Inc. immediately took its systems offline and began an investigation with help from third-party cybersecurity experts. The investigation determined that, between March 2, 2023 and March 6, 2023, an unauthorized person gained access to People Inc.'s network, removed files, and corrupted certain systems.

The files involved contained information related to patient services at People Inc., including, patient names, Social Security numbers, care plan, scheduling, and billing information. People Inc.'s electronic medical records application was not accessed during this incident.

We are mailing letters to all affected individuals and offering complimentary credit monitoring and identity theft protection services. If you believe you are affected by this incident and do not receive a letter by June 5, 2023, please call our dedicated assistance line at (866) 347-3106, 8:00 am to 5:30 pm Monday - Friday, Central Time.

We want to assure you that we are taking this matter very seriously, and we regret any inconvenience this may cause those affected and their families. To help prevent something like this from happening again, we strengthened the security of our systems and will continue enhancing our protocols to safeguard the information in our care.